





Social Media Analytics

Facebook & Twitter

Monthly Report

1st August – 31st August 2023

August Performance Overview - Facebook



Page Insight



11 POSTS BY PAGE

08 STATIC POSTS O VIDEO POSTS

O1 JOB POSTS 02 EVENTS POSTS



1,740 PAGE VISITS

44.5% Profile visits increases as compared to July.



3,661 PAGE FOLLOWERS

3,579 Page followers in July

82 Net change in followers

3.17% Growth Rate



2,637
PAGE REACH

296 Like 07 Unfollow 22 Comment

decreased by 5.3% as compared to the month of July.

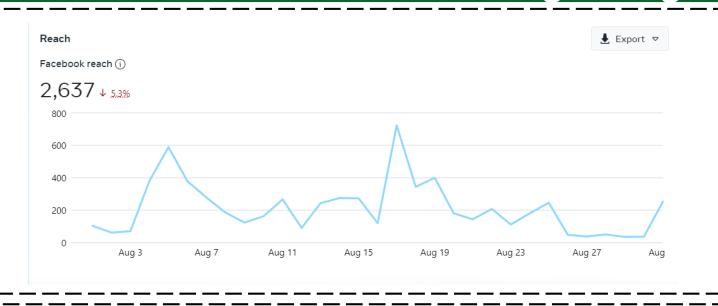
Facebook Page Reach has

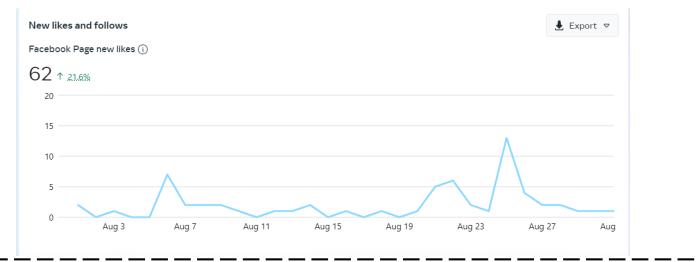
10 Shares

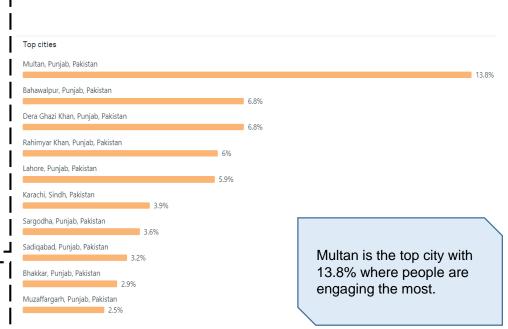
August Performance Overview - Facebook



Page Insight







August Performance Overview - Facebook



Total Number of posts – 11

Post Insights



6871
Total Impressions



1049 Highest Reach (FB)



394 Clicks



238 Engagements



3.46% Engagement Rate

Facebook Top Performing Post



1049 Reach

1154 Impressions

37
Engagements

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the work of the ERP development firm. S/he shall

On the basis of Impressions

900 Reach 959 Impressions 13 Engagements

August Performance Overview - Twitter



Page Insight



08 **POSTS BY PAGE**

80 STATIC **POSTS**

VIDEO POSTS

JOB POSTS **EVENTS POSTS**



1,717 PAGE IMPRESSIONS

Impression have increased by 207.7% as compared to previous month.



189 PAGE FOLLOWERS

153

Page followers in July

36

Net change in followers

23.5%

Growth Rate



280 **ENGAGEMENTS**

ENGAGEMENT RATE

Profile Visits

Engagement Rates increased to 5%

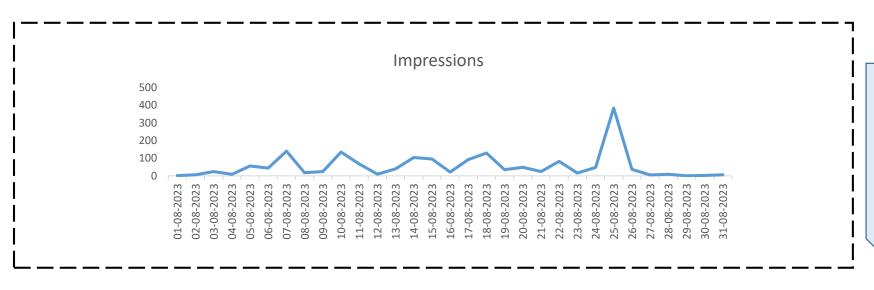
16.3%

Mentions

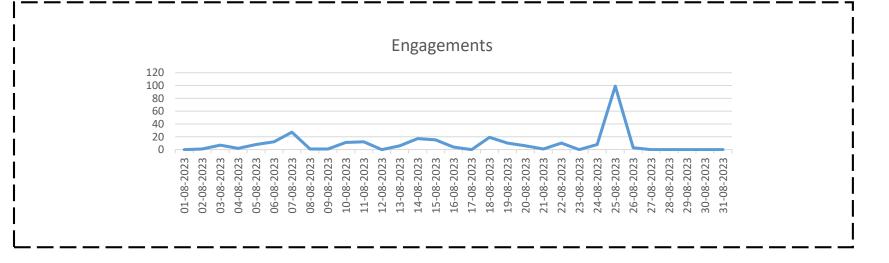
August Performance Overview - Twitter



Total Number of posts – 08



In Impressions it drops but its recover and gone up in the end of the month, where as for Engagement its dips in the start but it gone up in the end of the month.



August Performance Overview - Twitter



Total Number of posts – 08

Post Insights



1015
Total Impressions



70 Likes



145 Engagements



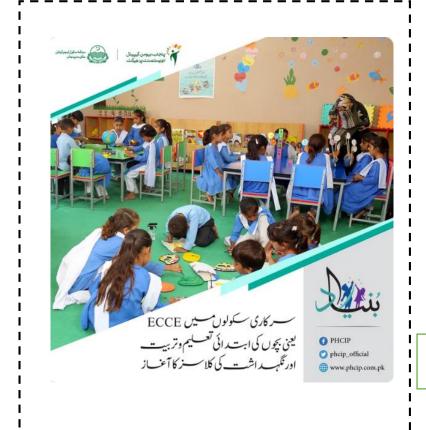
14.28% Engagement Rate



20 Retweets

Twitter Top Performing Post





On the basis of Engagement

2 Profile Visit 130 Impressions

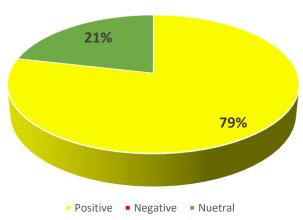
22 Engagements

5 Profile Visit 152 Impressions 30 Engagements

August Sentiment Overview

DATA TENURE: 1st AUGUST – 31st AUGUST 2023 – "14 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT

SENTIMENT BREAKDOWN



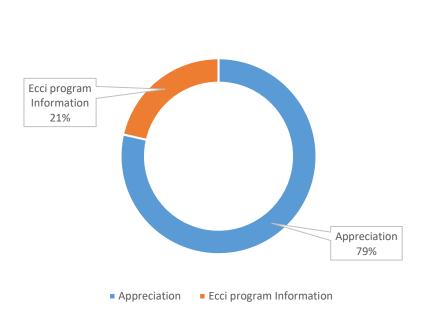
PLATFORM WISE COMMENTS BREAKDOWN





FACEBOOK IS DOMINATING

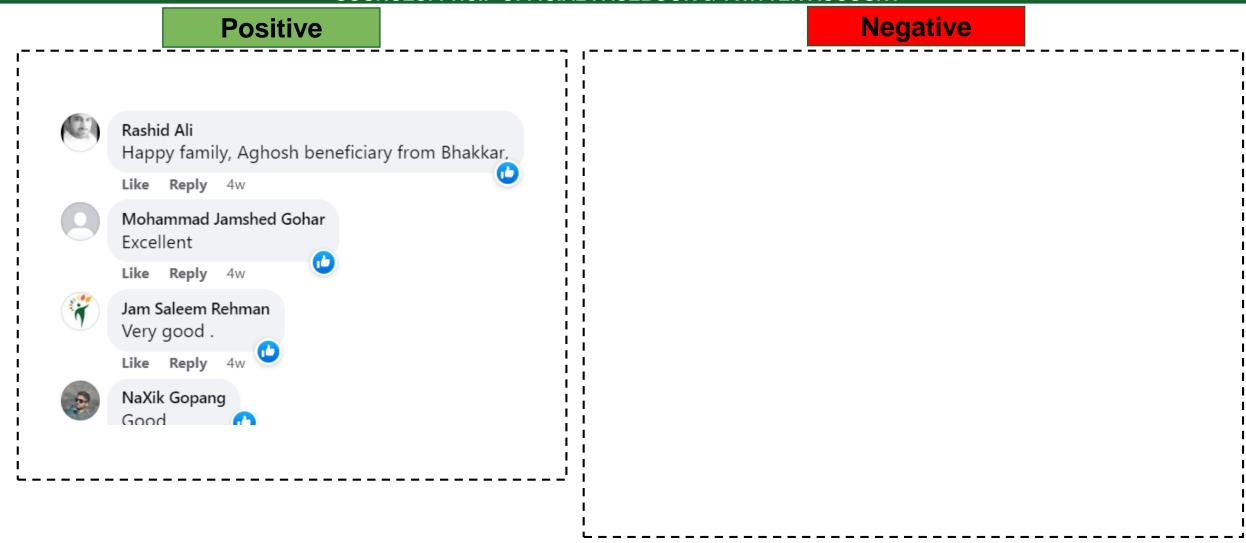
TOPICS BREAKDOWN



- Overall sentiment for the month has been driven by Positive sentiment (79%).
- Appreciation is the biggest conversation driver with 79%
- ECCI Program Registration Query is the conversation driver with 21%.

August Conversation Snippets

DATA TENURE: 1st AUGUST – 31st AUGUST 2023 – "14 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT









Thank You