





Social Media Analytics

Facebook & Twitter

Monthly Report

1st January – 31st January 2022

January Performance Overview - Facebook



Page Insight



16 **POSTS BY PAGE**

STATIC **POSTS**

VIDEO POSTS

LINK **POSTS**

EVENTS POSTS



20859 PAGE IMPRESSIONS

Highest number of impressions achieved organically in month of January, mainly due to high number of posting in month of January



3.037 PAGE FOLLOWERS

2,987 Page followers in December

50 Net change in followers

1.67% **Growth Rate**



2,948 14.1% **ENGAGEMENTS ENGAGEMENT RATE** Engagement have 536 increased as compared Like to the month of 542

Photo views December. The 112 Comment 31

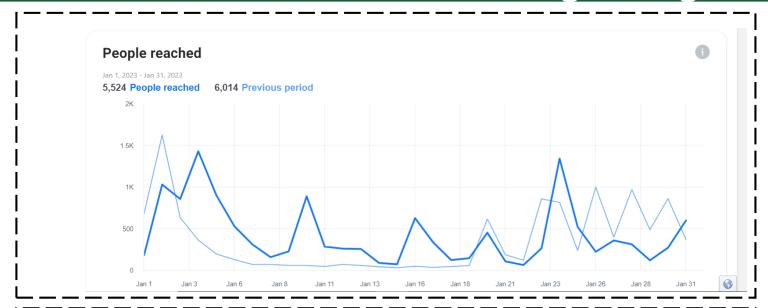
Shares

engagement rate have improve by 2.3%

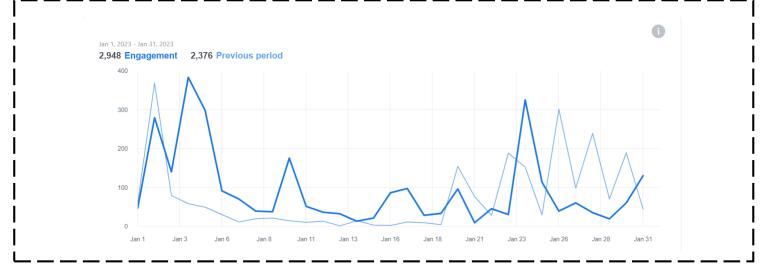
January Performance Overview - Facebook



Page Insight



Noticeable spikes has observed but Reach has decreased to 8.5% as compared to previous month as no paid campaign had run in month of January but Engagement has increased to 24.07%.



January Performance Overview - Facebook



Total Number of posts – 16

Post Insights



14530
Total Impressions



1,466 Highest Reach (FB)



1445 Clicks



1065 Engagements



12.92% Engagement Rate

Facebook Top Performing Post



1,466 Reach 1739 Impressions

310 Engagements



1404 Reach

1474 Impressions

101 Engagements

January Performance Overview - Twitter



Page Insight



15 POSTS BY PAGE

9 STATIC POSTS O VIDEO POSTS

O LINK POSTS 6 EVENTS POSTS



3455 PAGE IMPRESSIONS

Impression have grown by 110.6% compared to previous month. Noticeable spikes were observed during the starting and ending of January.



71 PAGE FOLLOWERS

53

Page followers in December

18

Net change in followers

33.96% Growth Rate



378 10.9%
ENGAGEMENTS ENGAGEMENT RATE

Engagement have increased by 510% compared to December.

This is all achieved organically.

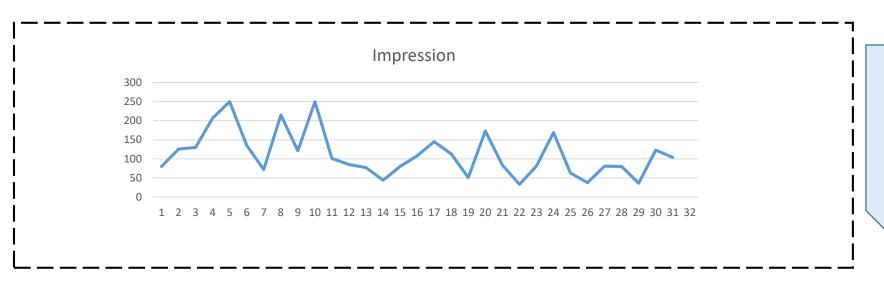
This is all achieved organically.

However Profile visits was 1513 in December and have decreased by 51.4%.

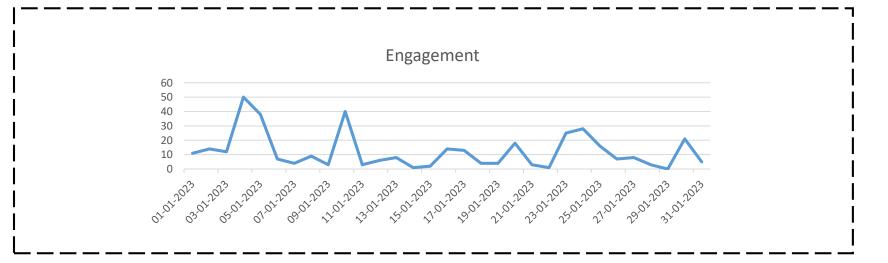
January Performance Overview - Twitter



Total Number of posts – 15



Noticeable spikes in Impressions & Engagement observed during the start and ending week of January. During this time period most activity were observed. This also matches our posting timeline for the month of January.



January Performance Overview - Twitter



Total Number of posts – 15

Post Insights



3455
Total Impressions



125 Likes



378 Engagements



10.9% Engagement Rate



3 Retweets

Twitter Top Performing Post



PHCIP @phcip official - Jan 4 پنجاب سوشل پروٹیکشن اتھارٹی کے PHCIP# کے تحت ضلع مظفرگڑھ کے بنیادی مرکز ۔ صحت دانڈیں اور ضلع کوٹ ادو بنیادی مرکز صحت ٹی ڈی اے 576 میں ایچ بی ایل کنیکٹ کے ذریعے 89 آغوش بینیفشریز کے اکاؤنٹ کھولے گئے۔ #Muzaffargarh #HBLKonnect #BISP #Aaghosh #PSPA #GovtOfPunjab

0 Profile Visit 145 Impressions 15 Engagements

2 Profile Visit 136 Impressions 25 Engagements

January Sentiment Overview

DATA TENURE: 1ST JANUARY – 31ST JANUARY 2023 – "119 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT

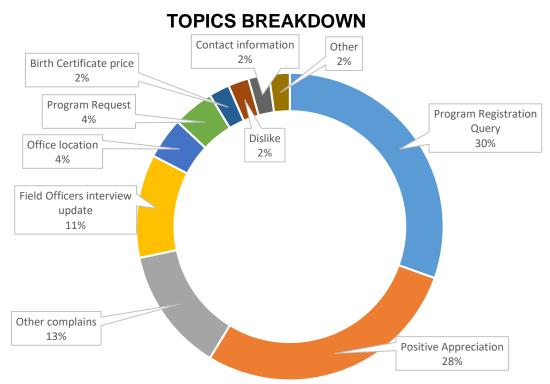
SENTIMENT BREAKDOWN 35% 35% 9 Positive • Negative • Nuetral

PLATFORM WISE COMMENTS BREAKDOWN





FACEBOOK IS DOMINATING

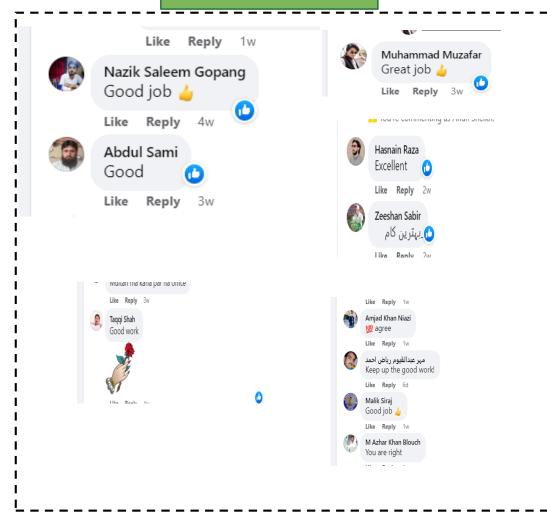


- Overall sentiment for the month has been driven by positive sentiment (35%).
- Program Registration Query takes up the largest chunk of the conversations at 30%.
- Positive Appreciation is at 2nd biggest conversation driver with 28%.
- 26% are Complains, dislike and field officer interview.
- 8% people asking about the birth certificate price, office location and the contact information.
- 4% are people requesting about the program.
- 2% are miscellaneous conversation.

January Conversation Snippets

DATA TENURE: 1ST JANUARY – 31ST JANUARY 2023 – "119 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT

Positive



Negative









Thank You