





Social Media Analytics

Facebook & Twitter

Monthly Report

1st October – 31st October 2023

October Performance Overview - Facebook



Page Insight



24 **POSTS BY PAGE**

04 STATIC **POSTS**

12 **VIDEO POSTS**

02 **JOB POSTS**

06 **EVENTS POSTS**



Punjab Human Capital Investment Project







4,779 PAGE VISITS

121.4% Profile visits increased as compared to last month.



4,024 PAGE FOLLOWERS

3,757

Page followers in September

269

Net change in followers

7.16% **Growth Rate**



12,982 PAGE REACH

227 Like

08 Unfollow

32 Comment

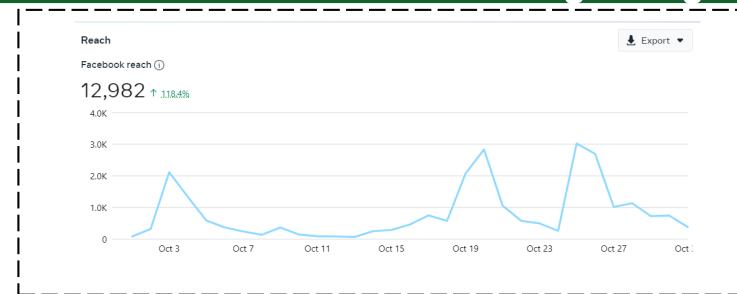
> 15 Shares

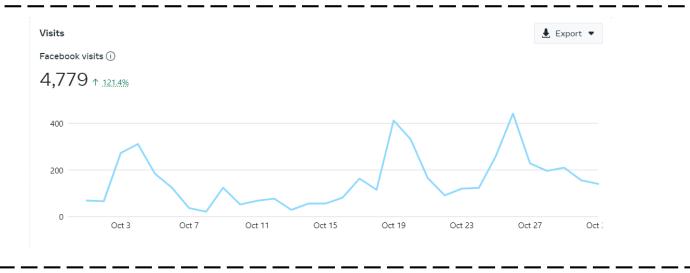
Facebook Page Reach has increased by 118.4% as compared to the month of September.

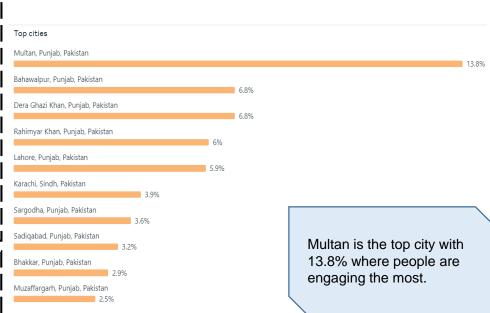
October Performance Overview - Facebook



Page Insight







September Performance Overview - Facebook



Total Number of posts – 24

Post Insights



35,761
Total Impressions



3612 Highest Reach (FB)



3,740 Clicks



1281 Engagements



3.58% Engagement Rate

Facebook Top Performing Post



3612 Reach

3900 Impressions 246 Engagements

On the basis of Impressions

3274 Reach 3574 Impressions

365 Engagements

October Performance Overview - Twitter



Page Insight



13 **POSTS BY PAGE**

02 STATIC **POSTS**

80 **VIDEO POSTS**

JOB POSTS

03 **EVENTS POSTS**



1868 PAGE IMPRESSIONS

Impression have increased by 118.2% as compared to previous month.



207 PAGE FOLLOWERS

192

Page followers in September

15

Net change in followers

7.81%

Growth Rate



367 **ENGAGEMENTS** 19.64% **ENGAGEMENT RATE**

Profile Visits

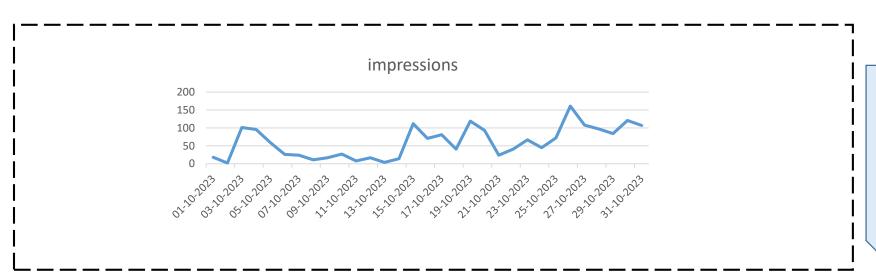
Engagement Rates increased to 8.08%

Mentions

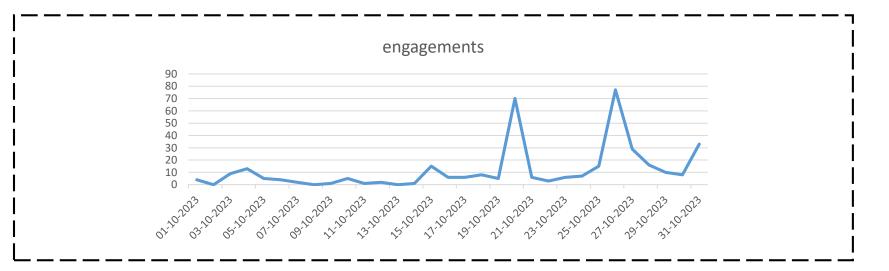
October Performance Overview - Twitter



Total Number of posts – 13



In Impressions it drops but its recover and gone up in the end of the month, where as for Engagement its dips in the start but it gone up in the end of the month.



October Performance Overview - Twitter



Total Number of posts – 13

Post Insights



1268
Total Impressions



57 Likes



290 Engagements



22.87% Engagement Rate



11 Retweets

Twitter Top Performing Post

پی ایس پی اے کےپنجاب ہیومن کیپٹل انویسٹمنٹ پراجیکٹ کی ٹیم کا بہاولپورمیں آغوش اورخودمختار پروگرام کی کارکردگی اورپیش رفت کے جائزے کے لیے تفصیلی دورہ۔ ایڈیشنل ڈائریکٹر فیلڈ آپریشنز ظہیرخان، ایڈیشنل ڈائریکٹر کمیونیکشن علی مظہر چوہدری اور دیگر متعلقہ افراد بھی ہمراہ تھے۔

Translate post





On the basis of Engagement

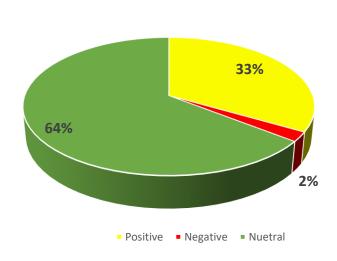
0 Profile Visit 113 Impressions **74** Engagements

0 Profile Visit 72 Impressions 37 Engagements

October Sentiment Overview

DATA TENURE: 1st OCTOBER – 31ST OCTOBER 2023 – "45 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT

SENTIMENT BREAKDOWN



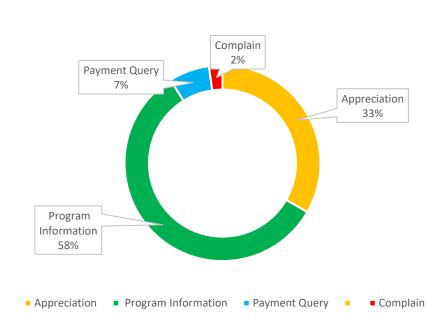
PLATFORM WISE COMMENTS BREAKDOWN





FACEBOOK IS DOMINATING

TOPICS BREAKDOWN



- Overall sentiment for the month has been driven by Neutral sentiment (64%).
- Program Information is the biggest conversation driver with 58%
- Payment Query is also the neutral conversation with 7%.
- Complain is the negative conversation driver with 2%.

October Conversation Snippets

DATA TENURE: 1st OCTOBER – 31ST OCTOBER 2023 – "45 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT









Thank You