





# Social Media Analytics

Facebook & Twitter

Monthly Report

1st January – 31st January 2024

## **January Performance Overview - Facebook**



## Page Insight



07 **POSTS BY PAGE** 

02 STATIC **POSTS** 

**VIDEO POSTS** 

IOB **POSTS** 

05 **EVENTS POSTS** 



**Punjab Human Capital Investment** Project









3,269 **PAGE VISITS** 

4.1% profile visits increased as compared to last month.



4,375 **PAGE FOLLOWERS** 

4,265

Page followers in December

110

Net change in followers

2.6%

**Growth Rate** 



3,948 **PAGE REACH** 

279 Like Unfollow

19 Comment

decreased by 8.3% as compared to the month of December 2023.

Facebook Page Reach has

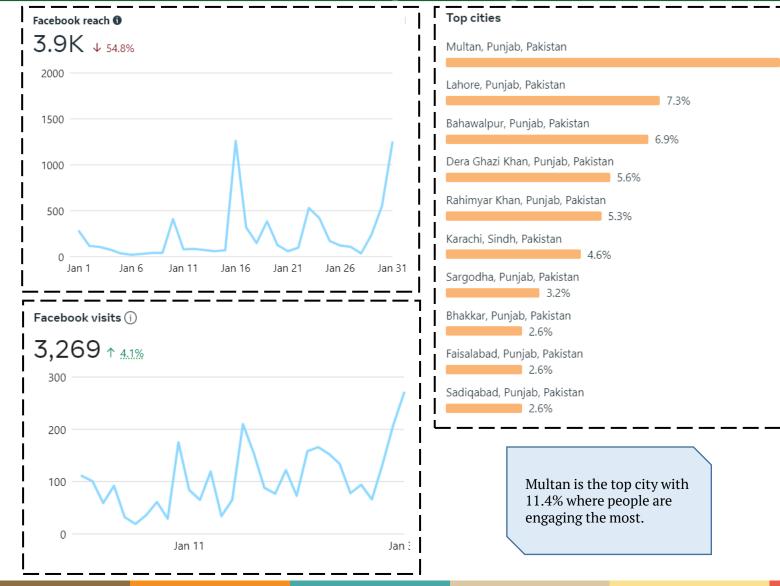
15 Shares

#### **January Performance Overview - Facebook**



11.4%

#### Page Insight



#### **January Performance Overview - Facebook**



#### **Total Number of posts – 07**

#### **Post Insights**



8,744
Total Impressions



1,777
Highest Reach (FB)



0 Clicks



316 Engagements



3.6% Engagement Rate

#### **Facebook Top Performing Post**



1,777 Reach 1,822 Impressions

75
Engagements



On the basis of Engagements

1,695 Reach 1,840 Impressions

**62** Engagements

#### **January Performance Overview - Twitter**



#### Page Insight



06
POSTS BY
PAGE

O2 STATIC POSTS

VIDEO POSTS

JOB POSTS 04
EVENTS
POSTS



# 1,718 PAGE IMPRESSIONS

Impression have increased by 18.4% as compared to previous month.



240 PAGE FOLLOWERS

225

Page followers in December

15

Net change in followers

7%

**Growth Rate** 



143
ENGAGEMENTS

6.5% ENGAGEMENT RATE

Profile Visits

Engagement Rates decreased to 4.8%

Ma

Mentions

#### **January Performance Overview - Twitter**



#### **Total Number of posts – 06**

#### **Post Insights**



1,174
Total Impressions



34 Likes



143 Engagements



12% Engagement Rate



06 Retweets

#### **Twitter Top Performing Post**





On the basis of Engagement

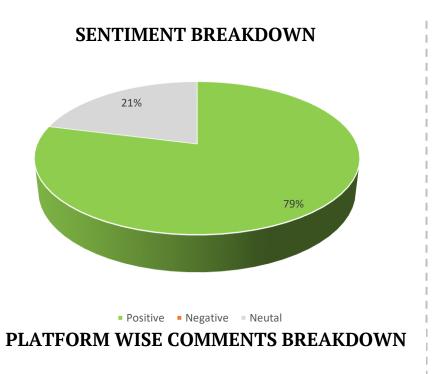
0 Profile Visit 137 Impressions

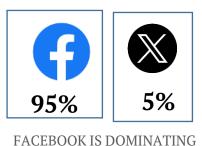
26 Engagements

0 Profile Visit 147 Impressions 30 Engagements

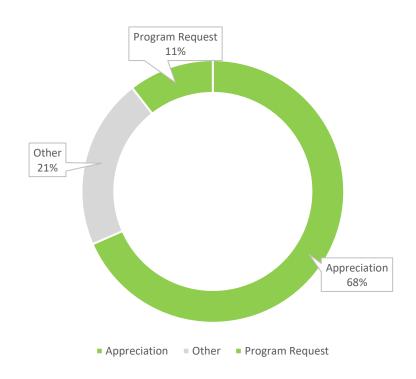
# **January Sentiment Overview**

# DATA TENURE: 1st JANUARY – 31ST JANUARY 2024 – "19 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT





#### **TOPICS BREAKDOWN**



- Overall sentiment for the month has been driven by Positive sentiment (79%).
- Brand Appreciation biggest conversation driver with 68%
- New Program Request is the 2<sup>nd</sup> biggest positive conversation driver with 11%

# **January Conversation Snippets**

DATA TENURE: 1<sup>ST</sup> JANUARY – 31<sup>ST</sup> JANUARY 2024 – "19 NEW COMMENTS" SOURCES: PHCIP OFFICIAL FACEBOOK & TWITTER ACCOUNT

#### Positive Neutral











# Thank You