





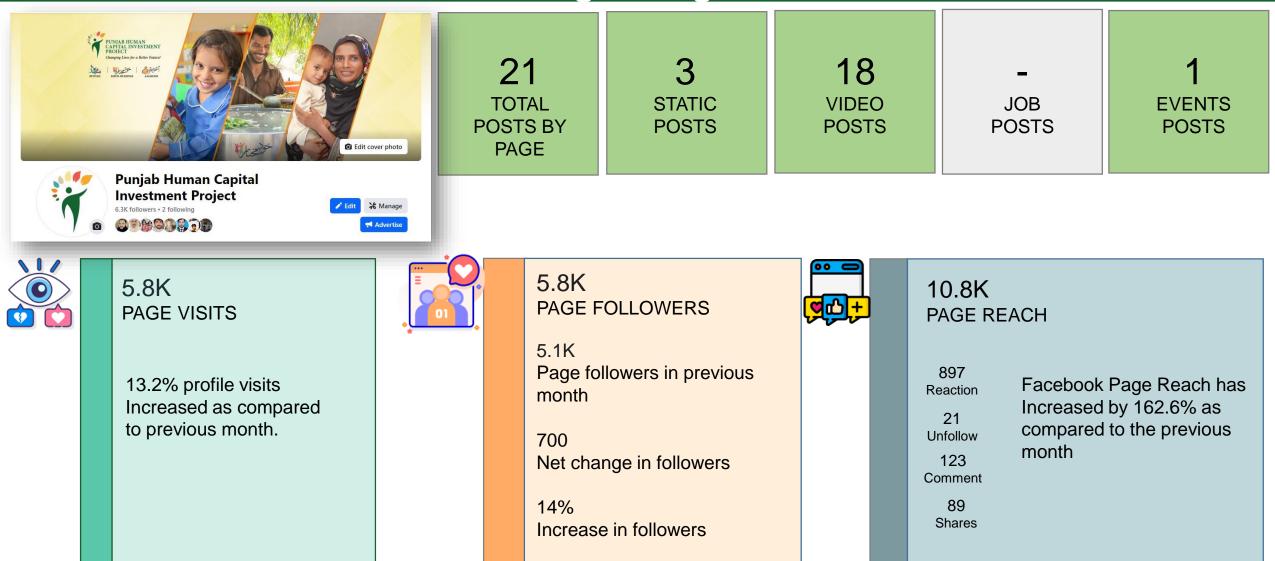
# **Social Media Analytics**

Meta & Twitter **Monthly Report** 1<sup>st</sup> May – 6<sup>th</sup> June 2024

#### **Performance Overview - Facebook**



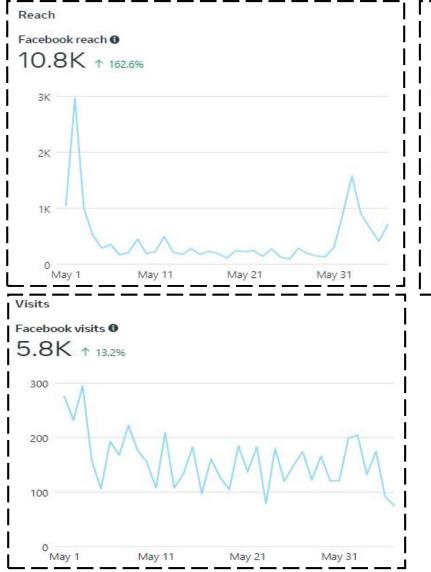
#### Page Insight

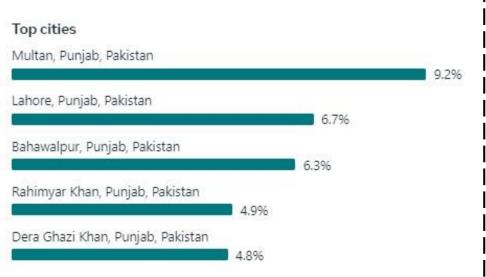


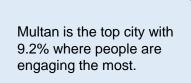
#### **Performance Overview - Facebook**



### Page Insight

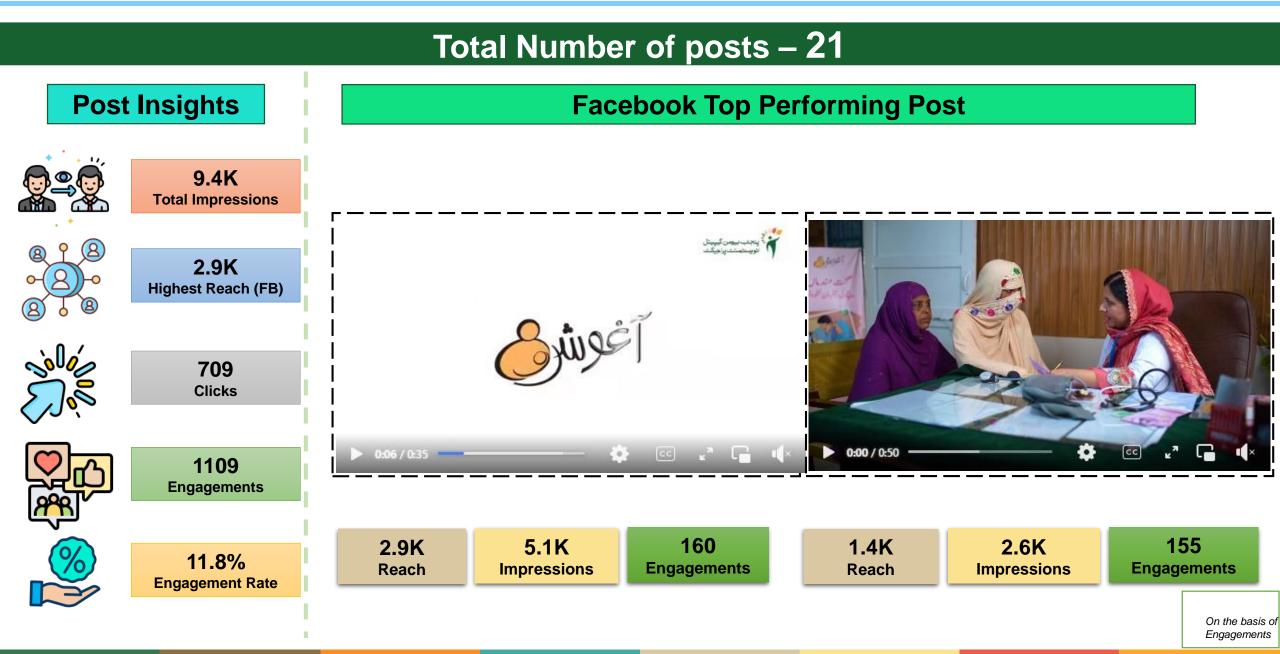






#### **Performance Overview - Facebook**

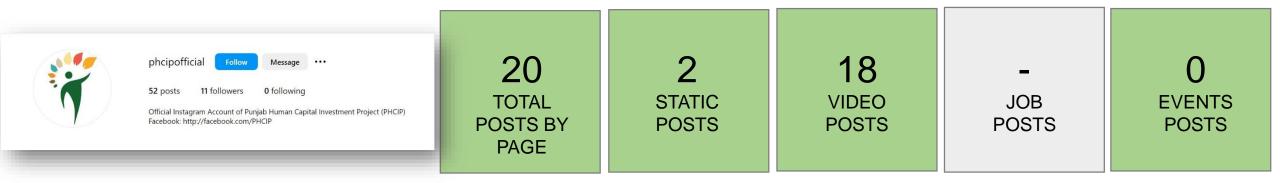




#### **Performance Overview - Instagram**



### Page Insight





18 PAGE VISITS

Not enough data to give any insight.



Insta Follower's

11

08 Insta Follower's last month

Not enough data to give any insight.



#### 1.1K PAGE REACH

08

Like

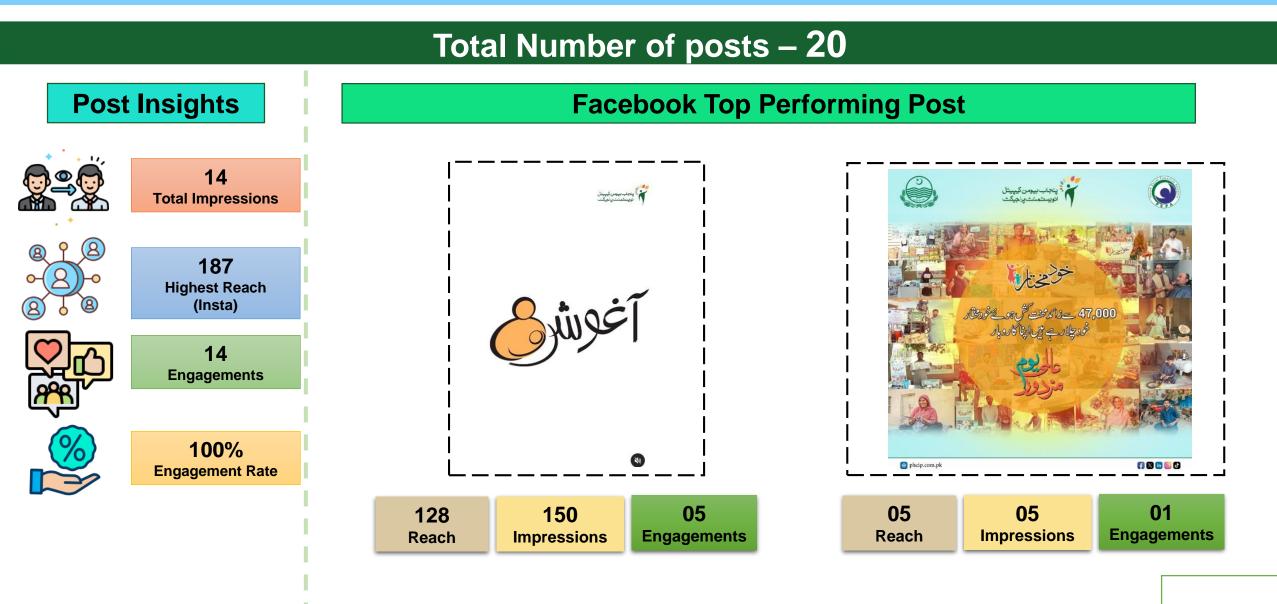
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Comment

06 Shares Not enough data to give any insight.

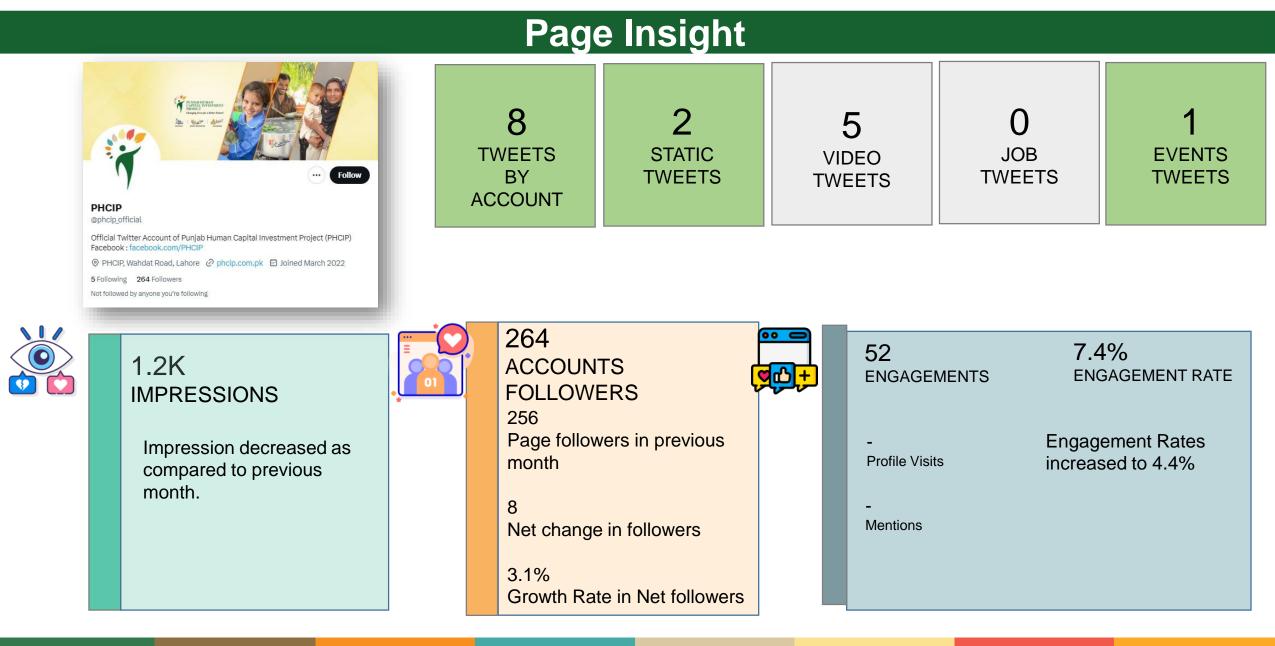
#### **Performance Overview - Instagram**





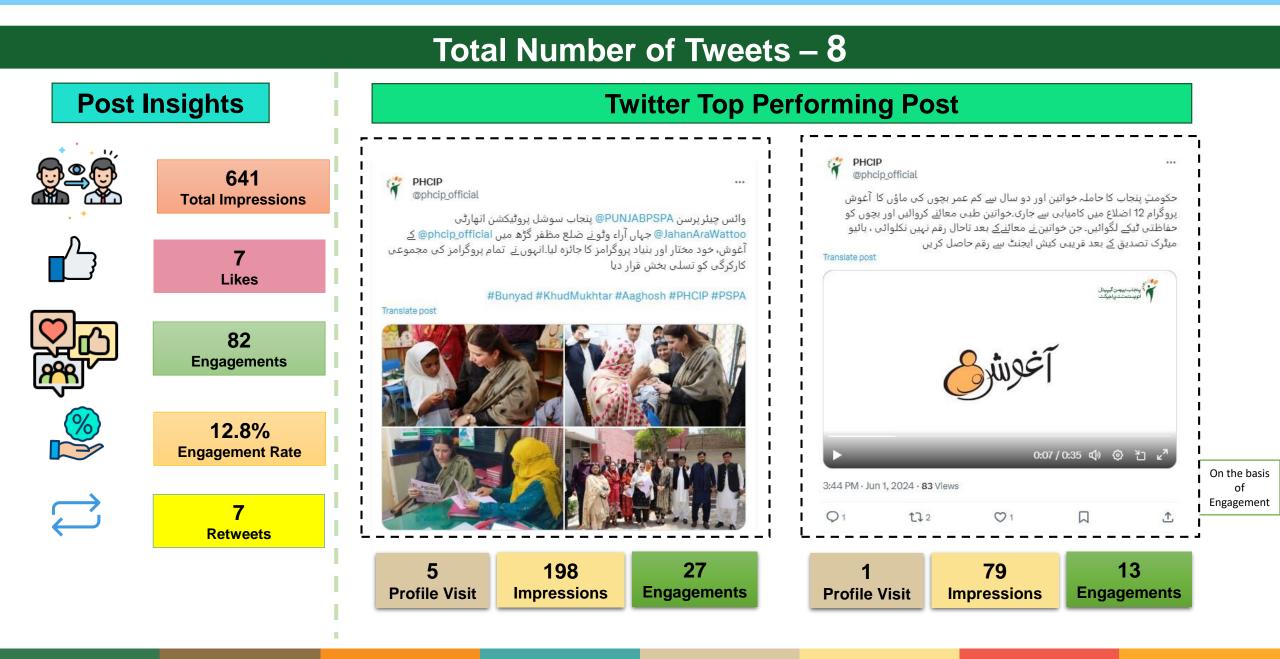
#### **Performance Overview - Twitter**





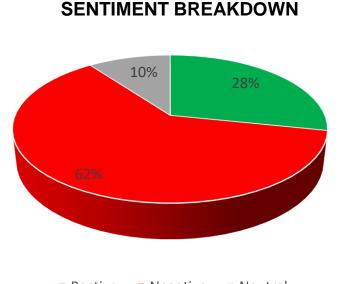
#### **Performance Overview - Twitter**





## **Sentiment Overview**

DATA TENURE:  $1^{\text{st}}$  MAY –  $6^{\text{TH}}$  JUNE 2024 – "47 NEW COMMENTS" SOURCES: PHCIP OFFICIAL META, TWITTER (X)



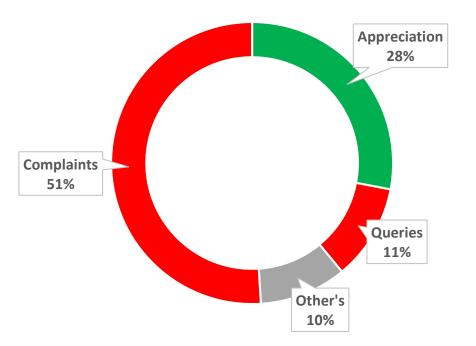
Postive Negative Neutral

#### PLATFORM WISE COMMENTS BREAKDOWN



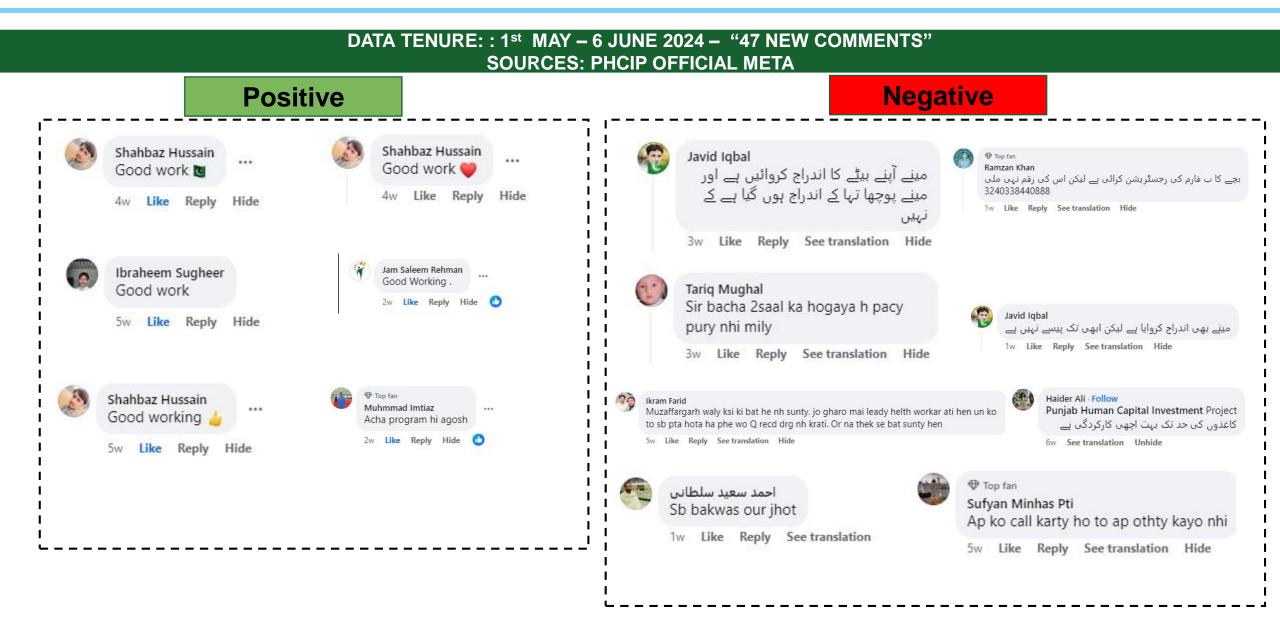
FACEBOOK IS DOMINATING

#### **TOPICS BREAKDOWN**



- Overall sentiment for the month has been driven by Negative sentiment (62%).
- Complaints are the biggest conversation driver at 51%
- 28% is Positive Appreciation.
- 11% are queries related to account issues.

# **Conversation Snippets**









# Thank You